

# What is a Patient-Centered Medical Home?

It's a better approach to healthcare offered to individuals, families and communities by a team of providers. The team collaborates with patients, family members, caregivers and community service providers to support patient goals. Patient-Centered Medical Homes offer care that is safe, effective, patient-centered, timely, efficient and equitable.



A care team  
with one focus...  
**you.**

- Patient-Centered Medical Homes (PCMH) uses evidence-based guidelines to build better relationships between patients and their care teams. Patients get the care they need when they need it.
- The high-quality care at a PCMH can lead to lower costs, improved patient experience and better health outcomes.
- For more information, visit: [pcmh.ahrq.gov](http://pcmh.ahrq.gov)

*NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA's website ([ncqa.org](http://ncqa.org)) contains information to help consumers, employers and others make more-informed health care choices. NCQA can be found online at [ncqa.org](http://ncqa.org), on Twitter @ncqa, on Facebook at Advertising and Marketing Guidelines: Recognition Programs.*